

Tia completes successful implementation at MotoVantage

Copenhagen, Denmark, 28 July 2020

Despite being in the midst of a global pandemic, we are delighted to announce that our most recent installation, at MotoVantage in South Africa, has been successfully completed on time.

Jointly, Tia and MotoVantage teams managed to find the solutions and a new way of working, to realise the project on time and on budget, without physically being “on site” together.

“What makes the implementation of the final phase of this project (the VAPS products) even more significant, is the fact that we finalized our testing and did the implementation remotely while in lock down. This is solely contributed to the resilience and dedication of our staff and Implementation Partners and a true testament of how all the parties have risen to the occasion.”

Stephen Vermaak – CEO, MotoVantage

The project was undertaken with the end goal of implementing a modern, off the shelf policy and claims administration system. This would allow MotoVantage to consolidate multiple companies and policy administration systems into a single Tia platform, streamline their business and brand, create data transparency with a single view of the customer, and support their future growth plans and ambitions, through scalability and efficiency.

The first phase of the project went live in the middle of July 2019, with the configuration of the core solutions – Tia Products, Tia Policy, Tia Claims and Tia Billing, as well as surrounding solutions.

One of the key successes of this first phase was the adoption of Tia’s state-of-the-art product framework that enabled rationalisation and consolidation of the existing product portfolio. This made product management more

efficient and significantly improved time-to-market by streamlining the configuration of new products.”

Phase two, which went live at the end of 2019, involved another big migration of data from another system, configuring additional products and consolidation and alignment within the new Tia framework. At the end of each phase, the Tia team enabled the decommissioning of legacy platforms.

The third phase, which has just been completed, involved the creation of a brand new batch of products that have not been administered by MotoVantage before, allowing them greater control over their sales products and entire claims journey for these important Value Added Products.

“We are extremely pleased to have delivered this project on time and on budget. The additional challenges of remote working meant we had to change our execution slightly, but we are delighted with the way Tia and MotoVantage worked together throughout this entire project for a successful delivery.”

Tian Horn - Managing Director, Africa (Tia)

This joint MotoVantage and Tia Services team delivery is the first implementation fully guided by the Tia Implementation Methodology (TIM) which is based on Tia’s best practices and global industry standards.

What makes this delivery most impressive, is that the final phase of the project implementation, which involved most of the testing and the “go-live”, was completed remotely due to Covid-19 restrictions.

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