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New partnership builds transparency and efficiency for building claims

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Tia Technology is expanding its ecosystem partner program with in4mo as a new strategic partner. The partnership is providing a new level of automation and customer service for their Nordic customers.

The Tia ecosystem partner program aims to identify complementary solutions bringing additional value to Tia customers. in4mo solutions and services complement Tia's to bring efficiency, speed and transparency to insurance building claims operations. Partnering with in4mo allows Tia customers to maximise the value of their investments, in both in4mo and Tia, through a tight and standardised integration.

From its base in Finland, in4mo has become the leading provider of specialised insurance building claims handling solutions in the Nordics. Its solutions create transparency between service providers, policy holders and insurers. This allows policy holders to go online to get an easy overview of their claim status, next steps and contact information for all service providers and handlers of their claim. Insurance companies benefit from fewer service calls and a faster, more efficient automated claim process that engages the customer and enhances loyalty.

An optimised, efficient claim process
Tia Technology, provider of leading enterprise and digital solutions for insurance companies, is partnering with in4mo to offer an integrated and automated solution to handle insurance building claims. The partnership is connecting in4mo to the Tia claims processes, resulting in an end-to-end building claims solution, optimised for efficiency and transparency.

- Having the solutions integrated means that claims will flow seamlessly through Tia and in4mo systems and require minimum intervention by our claims handlers.

Anne Cathrine Magelssen, Business Development Manager at Landkreditt.

Anne Cathrine Magelssen continues; "Claim data will automatically appear in the right channel at the right time – that makes the claim handler more efficient and gives claimants a transparent view of their claim process, whenever they need it".

Shared goals for the industry
The fact that Tia Technology and in4mo already share common customers is evidence that the solutions complement each other well. Tia is responsible for the end-to-end claims process and in4mo orchestrate the specialised building claims activities.

Anders S. Rosenbeck, COO at Tia, states that, "as part of our strategy to invest in integration capabilities, openness and dependable core end-to-end processes, our ecosystem approach is to embed specialist tools into the main process. This improves customer service, automation and transparency".

Anders continues; "Advancing this strategy, we quickly identified that several of our customers could benefit from an integrated digital building claim solution. in4mo offers a smart building claim solution that enables insurance companies to build and manage a strong ecosystem of building specialists. We are proud to have them as one of our ecosystem partners".

"Collaboration and partnerships are essential to delivering superior value to insurance companies", adds Kursat Inandik, Managing Director at in4mo. "Our goal is to help make the digital insurance ecosystem thrive – and Tia shares that goal. Together, we are going to create great value for insurers. We look forward to a solid collaboration".

End of press release

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