

The TIA Policies module

The TIA platform: Your new digital journey meets insurance-business efficiency

Empower a smooth digital experience for your self-service customers by developing the exact policies that meet their needs.

Policy handlers can issue and amend policies faster and easier, improving overall business efficiency and customer satisfaction.

Flexible policy administration that improves customer satisfaction



The TIA Policies module delivers tools to help you improve customer satisfaction through flexible, efficient policy administration.

With TIA Policies, you can create and amend policies faster, improving the efficiency and overall insurance experience of both self-service and call-in customers. TIA Policies is a set of modern, flexible insurance quotation and policy administration tools that support the entire policy lifecycle for personal, commercial, and workers' compensation insurance. It enables comprehensive administration of insurance policies, including

quoting, automated underwriting, binding, out-of-sequence processing and flexible renewal rules.

TIA Policies is just one element of the full TIA Solution, a standard, scalable insurance platform that drives your business strategy and sharpens your competitive edge. TIA provides insurers with benefits throughout the insurance value chain.

TIA Policies: The benefits

- **Empower a smooth experience for self-service customers.** With our Quick Quote feature for self-service and aggregator sites, you can ensure your customers can access the best online prices and policies from any device or channel.
- **Improve operational efficiency.** TIA Policies provides a 360° view of all a customer's transactions, helping policy handlers work more efficiently and serve customers better. It also offers role-based and business-oriented processes that streamline your operations so you can get more value out of your policy and underwriting processes. Underwriting costs can be reduced and new products can be configured and marketed quickly (together with TIA Products).
 - 360° view of customer data
 - One-stop processing
 - Automated underwriting with rule-based configuration
 - Master policy functionality for packages and umbrella agreements

Key features of TIA Policies:

- Quick policy quotes
- Quick search
- 360° overview
- Re-quotation
- Binding
- Policy issue
- Out-of-sequence adjustments
- Renewals
- Cancellations and reinstatements
- Multiple quotes on an in-force policy
- Master policy
- Temporary insurance
- Affinities
- Referrals
- Automatic agent commission

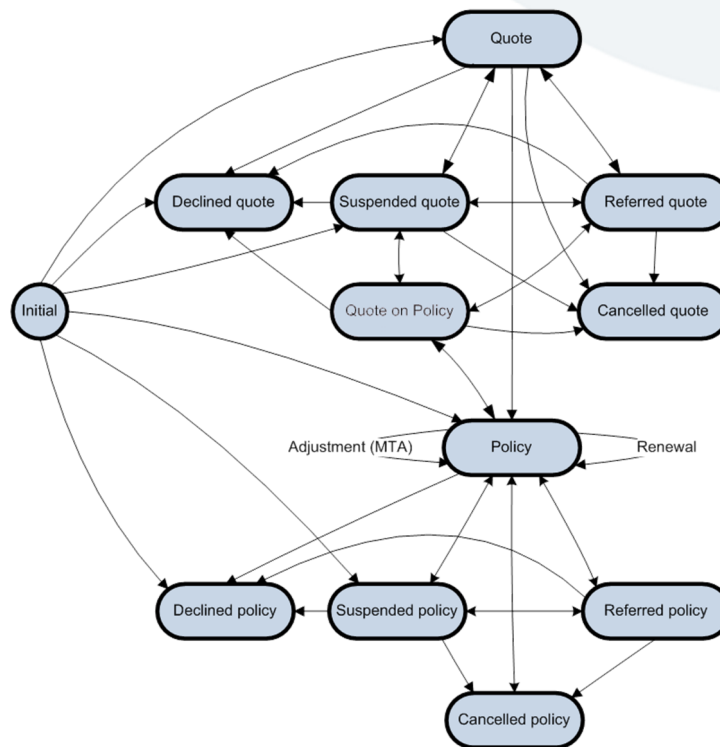
Contact us

Find out more about how the TIA solution can drive your business strategy and sharpen your competitive edge.
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One-stop policy processing

TIA Policies enables comprehensive administration of insurance policies supporting one-stop processing. The tasks that can be performed on policies embrace quotations, re-quotation, conversion to new business, issuing of policies (ordinary and master agreements), midterm adjustments (MTA) (backward or forward in time), change of the first entry date, change of cover on different start dates for several policy lines in one transaction, cancellation, multiple quotes on an in-force policy and reinstatement.



Policy support from our Services & Solutions team

TIA's Services & Solutions team is 50 insurance-IT specialists strong. Reach out for consultation or support around creating the policy-handling process that best supports your customers and your business.