Compliance in TIA
– Deletion of Obsolete Data

What does it mean for your business?

Transforms your business by:

- Adherence to regulations

- Appropriate handling of personal data

- Full configurability of compliance rules

- Performance gains through scheduled cleanup of obsolete data

Key functionality of TIA Data Deletion:

- Rule-based configuration per business module

- Hierarchical deletion of obsolete data from the lowest level

- Grace period for record retention

- Logging of each job run

- Access to the functionality is limited to authorised users only

During the course of their operations, insurers collect and store personal data for a range of reasons. Using this data can be justified as long as the insurer has a business relation with the person, but what do insurers do when this relation no longer exists?

TIA provides a special extension for securing that personal data is cleaned up from the system when a business relationship with a customer or a third party has expired and when a record has reached a certain age that makes it eligible for deletion.

The possibility to clean up data from the system thus covers at least the following two needs of modern insurers:

- the need to **comply with the regulations** concerning handling of personal data in the insurance industry

- the needs for "**house-keeping**", i.e. periodical trimming of the database from obsolete records that are not only taking up digital space, but also have an impact on the systems' performance without being of otherwise any use for insurers

Compliance

The Data Deletion solution consists of a set of programs that allow cleaning up obsolete data in various TIA modules based on a set of rules that are defined and configured on site.

The rules are set up by the business users (e.g. compliance officers), which makes the solution fully flexible, configurable and adjustable in line with the regulation changes. A configurable setup also ensures that the same solution can be used by insurance companies in various countries.

In cases where a company would like to store data on former customers for longer periods, the solution can be extended to provide a possibility to mark customers (and third parties) for no-deletion where an explicit agreement is reached for keeping personal data in the system.

Housekeeping

A side gain from the Data Deletion solution is that you can clean up old transactional data in the growing TIA installation from single, high volume static database tables. The configuration facility ensures that the storage period is long enough to satisfy your company needs.

System validations ensure that the data integrity is kept at all times when the deletion procedures are executed, so that there is no risk for ending up with having invalid data in the system after the cleanup procedures.